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David Gouthro
The Consulting Edge
#230-1333 Johnston St. Pier 32, Granville Island
Vancouver, BC
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Dear David

On behalf of BCIT I extend my most sincere thanks for your remarkable contribution to our first all-staff Professional Development Day.

As I'm sure you know, the role of plenary speaker in such an event is pivotal. Your presentation on *The Courage to Change* was thought provoking, pertinent to BCIT and entertaining. Despite the wide array of expertise in the audience, it seems your words had value for everyone. I have received notes from around the Institute expressing their appreciation for your session and for the way in which you conducted it. In particular, you set a very positive tone for the remainder of the program. Many speakers and participants made reference to your key ideas throughout the day.

You have a unique talent for instilling courage and inspiration.

Congratulations on your success and thank you, again, for an exceptional plenary address.

Sincerely

A handwritten signature in blue ink that reads 'Tony'. The signature is written in a cursive, flowing style.

Tony Knowles, PhD
President